

# PROVINCIAL SUPPORT COVID INFORMATION

## WHY IS THIS IMPORTANT?



The BC Center for Disease Control advises that the coronavirus is transmitted via larger liquid droplets when a person coughs or sneezes. The virus can enter through the eyes, nose or throat if you are in close contact. The virus is not known to be airborne (e. g.) transmitted through the particles floating in the air) and it is not something that comes through the skin. The symptoms of COVID-19 are similar to other respiratory illnesses, including the flu and common cold. They include cough, sneezing, fever, sore throat and difficulty breathing. These symptoms are usually mild and begin

## WHAT PRECAUTIONS SHOULD I TAKE?

Standard Precautions are a group of infection-prevention practices that apply to all workers.



Maintain a physical distance of 2 meters



Ensure cough or sneeze etiquette



Frequent hand washing or sanitization

- When arriving at your work area and when you leave a work area, and often throughout the day
- After handling materials that may be contaminated
- Before eating, drinking, smoking, handling contact lenses, or applying makeup
- After wiping down a work station



Staying home when sick

## PRE-SCREENING

Health screen of traveler will be conducted by:



The airline prior to boarding



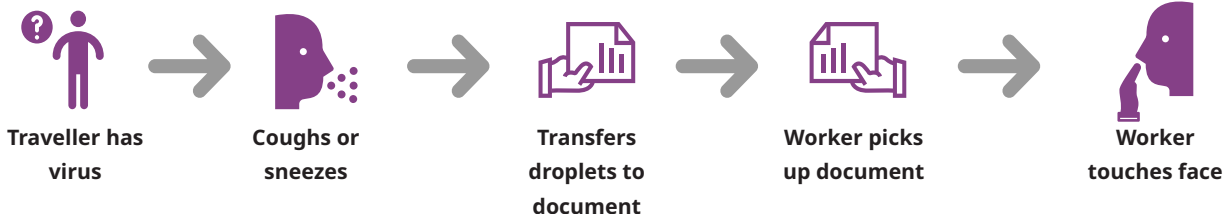
CBSA upon arrival



Passenger with a signs and symptoms of COVID-19 or Red (●) Health Status will be redirected to Quarantine Officer. This will limit the Provincial Health Team to seeing only asymptomatic travellers.

## DOCUMENT HANDLING CONTROLS

The risk of infection from the virus on a paper surface is low because of conditions of viability and as a specific chain of events must occur to cause infection. The links of the chain are:



The best way to break the chain is:

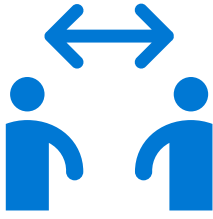


Not to touch your face.



Wash hands and use alcohol based hand sanitizers

## PHYSICAL DISTANCING AND DOCUMENT HANDLING PROCEDURES



When handling documents from traveler:

- Direct families to have only one-person approach Support Team Member
- Ask for the traveler to please stand on the line and hold onto their documents until they are instructed to hand the documents to the employee assisting them
- Take a step back from the desk to provide 2 metre distance then ask the passenger to place the document on the desk
- Tell the passenger to step back to the line before reviewing the document
- Reverse the process to hand the document back
- After touching traveler' documents, do not touch your face, eyes, mouth, or nose
- Wash hands after handling client documents using soap and water or an alcohol-based hand sanitizer

## CLEANING OF DESK

Frequent cleaning of the Provincial Support Team Members desk and touch points is recommended.

- Use regular house hold cleaners as per the direction on the cleaner
- Wipe all horizontal surfaces
- Ensure handwashing or use of hand sanitizer after cleaning of workspace
- Do not eat or drink at your desk or in the area

